

Terms of Service

Translator Ai – Montrelia Ai

Effective Date: February 22, 2026

Last Updated: February 22, 2026

Please read these Terms of Service (“Terms”) carefully before using the Translator Ai – Montrelia Ai mobile application and related services (collectively, the “Service”) operated by Ladaworks LLC (“Company,” “we,” “us,” or “our”).

By creating an account or using the Service, you agree to be bound by these Terms. If you do not agree to these Terms, do not use the Service.

1. About the Service

Translator Ai – Montrelia Ai is an AI-powered translation application that allows users to translate text between multiple languages using various AI models. The Service includes:

- Text translation powered by artificial intelligence.
 - A credit-based usage system.
 - In-app purchases for credit top-ups and subscriptions.
 - Translation history.
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2. Eligibility

You must be at least **13 years of age** to use the Service. If you are between 13 and 18 years of age, you must have the consent of a parent or legal guardian.

By using the Service, you represent and warrant that you meet these eligibility requirements.

3. Account Registration

To use the Service, you must create an account using one of the following methods:

- Email and password.
- Sign in with Google.
- Sign in with Apple.

You are responsible for:

- Maintaining the confidentiality of your account credentials.
- All activity that occurs under your account.

- Notifying us immediately at info@montrelia.ai if you suspect unauthorized access to your account.

We reserve the right to suspend or terminate accounts that violate these Terms.

4. Credits and Payments

4.1 Credit System

The Service operates on a credit-based system. Each translation request consumes a certain number of credits based on the AI model selected. Your credit balance is displayed within the application.

4.2 Credit Top-Ups (Non-Renewing Purchases)

You may purchase credit packs through in-app purchases:

Pack	Credits	Price (USD)
Starter	100 credits	\$1.99
Standard	500 credits	\$5.99
Premium	1,000 credits	\$8.99

Credit top-ups are **one-time, non-renewing purchases**. Credits do not expire as long as your account remains active.

4.3 Weekly Subscription

You may subscribe to a weekly plan that provides **200 credits per week** for **\$1.99/week**.

- The subscription **automatically renews** each week unless cancelled at least 24 hours before the end of the current billing period.
- Payment is charged to your Apple App Store or Google Play Store account at confirmation of purchase.
- You can manage or cancel your subscription at any time through your device's App Store or Play Store settings.
- No refunds will be provided for the unused portion of any subscription period.

4.4 Free Credits

New users receive an initial balance of free credits upon account creation. Free credits are subject to the same usage terms as purchased credits.

4.5 Refund Policy

All purchases are processed through the Apple App Store or Google Play Store. Refund requests must be directed to the respective store:

- **Apple:** <https://support.apple.com/en-us/HT204084>
- **Google Play:** <https://support.google.com/googleplay/answer/2479637>

We do not process refunds directly. Refund eligibility is determined by Apple or Google's respective refund policies.

5. Acceptable Use

You agree to use the Service only for lawful purposes. You must NOT:

- Submit content that is illegal, harmful, threatening, abusive, harassing, defamatory, obscene, or otherwise objectionable.
- Use the Service to translate content that infringes on the intellectual property rights of others.
- Attempt to reverse-engineer, decompile, or disassemble the Service or its underlying technology.
- Use automated means (bots, scrapers, etc.) to access the Service.
- Attempt to gain unauthorized access to our systems or other users' accounts.
- Interfere with or disrupt the Service or its servers.
- Use the Service for any commercial purpose (such as reselling translations) without our prior written consent.
- Submit content containing sensitive personal information of third parties (such as social security numbers, medical records, or financial account numbers).

We reserve the right to suspend or terminate your access to the Service if you violate these Terms, without prior notice and without refund.

6. AI Translation Disclaimer

The Service provides AI-generated translations. By using the Service, you acknowledge and agree that:

- Translations are generated by third-party AI models and **may not be 100% accurate, complete, or error-free.**
- The Service is intended for informational and personal use only. **Translations should not be relied upon for legal, medical, financial, or other critical purposes** without independent verification by a qualified professional translator.

- We do not guarantee the quality, accuracy, reliability, or suitability of any translation for any particular purpose.
 - AI models may occasionally produce unexpected, incorrect, or inappropriate output. We are not responsible for any consequences resulting from reliance on AI-generated translations.
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7. Intellectual Property

7.1 Our Intellectual Property

The Service, including its design, interface, code, graphics, logos, and trademarks, is owned by Ladaworks LLC and is protected by intellectual property laws. You may not copy, modify, distribute, or create derivative works based on the Service without our prior written consent.

7.2 Your Content

You retain ownership of any text you submit for translation (“Input”). The translated output (“Output”) generated by the Service is provided for your personal use. You are responsible for ensuring that your Input does not infringe on the rights of any third party.

By submitting Input to the Service, you grant us a limited, non-exclusive license to process your Input solely for the purpose of providing the translation service and maintaining your translation history.

8. Privacy

Your use of the Service is also governed by our Privacy Policy, available at [Privacy Policy](#). Please review the Privacy Policy to understand how we collect, use, and protect your personal information.

9. Third-Party Services

The Service integrates with third-party services, including:

- **OpenRouter and AI model providers** — for translation processing.
- **Supabase** — for backend infrastructure and authentication.
- **RevenueCat** — for in-app purchase and subscription management.
- **Apple and Google** — for authentication and payment processing.

Your use of these third-party services is subject to their respective terms and privacy policies. We are not responsible for the practices or content of third-party services.

10. Service Availability

We strive to maintain the Service’s availability, but we do not guarantee uninterrupted or error-free operation. The Service may be temporarily unavailable due to:

- Scheduled or unscheduled maintenance.
- Server outages or technical issues.
- Third-party service disruptions (including AI model provider outages).
- Force majeure events.

We are not liable for any loss or damage resulting from Service unavailability.

11. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW:

- THE SERVICE IS PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS, WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.
 - LADAWORKS LLC SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, DATA, OR GOODWILL, ARISING OUT OF OR IN CONNECTION WITH YOUR USE OF THE SERVICE.
 - OUR TOTAL LIABILITY TO YOU FOR ANY CLAIMS ARISING FROM OR RELATED TO THE SERVICE SHALL NOT EXCEED THE AMOUNT YOU PAID TO US IN THE 12 MONTHS PRECEDING THE CLAIM.
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12. Indemnification

You agree to indemnify, defend, and hold harmless Ladaworks LLC, its officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, and expenses (including reasonable attorneys’ fees) arising out of or in connection with:

- Your use of the Service.
- Your violation of these Terms.
- Your violation of any rights of a third party.

- Any content you submit through the Service.
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13. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of the **State of Delaware, United States**, without regard to its conflict of law provisions.

Any disputes arising from or related to these Terms or the Service shall be resolved through binding arbitration in accordance with the rules of the American Arbitration Association (AAA), conducted in the State of Delaware. You agree to waive your right to a jury trial and to participate in a class action lawsuit.

Notwithstanding the above, either party may seek injunctive or equitable relief in any court of competent jurisdiction to protect its intellectual property rights.

14. Account Termination

14.1 By You

You may delete your account at any time through the application's Settings screen or by contacting us at info@montrelia.ai. Upon deletion:

- Your personal data will be deleted or anonymized within 30 days.
- Any remaining credits in your account will be forfeited and are non-refundable.
- Active subscriptions must be cancelled separately through your device's App Store or Play Store settings.

14.2 By Us

We may suspend or terminate your account at any time, with or without cause, if we reasonably believe that:

- You have violated these Terms.
 - Your account has been used for fraudulent or illegal activity.
 - Continued access poses a risk to the Service or other users.
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15. Changes to These Terms

We may update these Terms from time to time. When we make material changes, we will:

- Update the "Last Updated" date at the top of these Terms.
- Provide notice within the application where appropriate.

Your continued use of the Service after the effective date of any revised Terms constitutes your acceptance of the updated Terms. If you do not agree to the updated Terms, you must stop using the Service and delete your account.

16. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary, and the remaining provisions shall remain in full force and effect.

17. Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Ladaworks LLC regarding the Service and supersede all prior agreements and understandings.

18. Contact Us

If you have any questions about these Terms, please contact us:

Ladaworks LLC

16192 Coastal Hwy, Lewes, DE 19958, United States

Email: info@montrelia.ai

Website: <https://www.montrelia.ai>