

Privacy Policy

Translator Ai – Montrelia Ai

Effective Date: February 22, 2026

Last Updated: February 22, 2026

This Privacy Policy describes how Ladaworks LLC (“Company,” “we,” “us,” or “our”) collects, uses, stores, and shares your personal information when you use the Translator Ai – Montrelia Ai mobile application and related services (collectively, the “Service”). By using the Service, you agree to the practices described in this Privacy Policy.

1. Data Controller

Ladaworks LLC

16192 Coastal Hwy, Lewes, DE 19958, United States

Registered Agent: Harvard Business Services, Inc.

Email: info@montrelia.ai

2. Information We Collect

2.1 Account Information

When you create an account, we collect:

- **Email address** — used for authentication and account recovery.
- **Name** (first and last) — if provided during sign-up.
- **Third-party authentication data** — if you sign in via Google or Apple, we receive your name, email address, and a unique user identifier from the respective provider. We do not receive or store your Google or Apple password.

2.2 User Content

When you use the translation feature, we process:

- **Input text** — the text you submit for translation.
- **Output text** — the translated result generated by the AI model.
- **Translation metadata** — source language, target language, AI model selected, and timestamp.

Translation inputs and outputs are logged in our database to provide you with a translation history feature and to support service reliability.

2.3 Transaction Information

When you make in-app purchases (credit top-ups or subscriptions), we collect:

- **Purchase type** — subscription or credit pack selected.
- **Transaction identifiers** — provided by Apple App Store, Google Play Store, or RevenueCat (our payment processor).
- **Subscription status** — active, expired, or cancelled.

We do not collect or store your credit card number, bank account details, or any payment method information. All payment processing is handled securely by Apple, Google, or RevenueCat.

2.4 Technical Information

We automatically collect certain technical data when you use the Service:

- **Device information** — device model, operating system, and version.
- **IP address** — used for general geographic inference and security purposes.
- **App usage data** — features accessed, session duration, and error logs.
- **Unique identifiers** — anonymous user ID and device token (for authentication purposes).

2.5 Preferences

- **Notification preferences** — whether you have enabled or disabled push notifications.
- **Language preferences** — your selected source and target languages.
- **AI model preference** — your selected default AI translation model.

3. How We Use Your Information

We use the information we collect for the following purposes:

Purpose	Data Used
Provide the translation service	User Content, Account Information
Create and manage your account	Account Information, Technical Information
Process purchases and manage subscriptions	Transaction Information, Account Information
Display your translation history	User Content, Account Information
Maintain credit balance and usage tracking	Transaction Information, Account Information
Improve service quality and fix bugs	Technical Information, error logs

Purpose	Data Used
Communicate with you (account-related only)	Email address
Prevent fraud and ensure security	Technical Information, IP address
Comply with legal obligations	All data as required by law

We do not use your data for advertising, profiling, or marketing purposes. We do not sell your personal information to third parties.

4. How We Share Your Information

We share your personal information only with the following categories of service providers, and only to the extent necessary to deliver the Service:

Service Provider	Data Shared	Purpose
Supabase (backend & database)	Account Information, User Content, Transaction Information, Technical Information	Authentication, data storage, serverless functions
OpenRouter / AI model providers	Input text, source language, target language	AI-powered translation processing
RevenueCat	User ID, purchase events	In-app purchase and subscription management
Apple App Store / Google Play Store	Transaction data	Payment processing
Google (OAuth)	Authentication tokens	Sign-in with Google
Apple (Sign in with Apple)	Authentication tokens	Sign-in with Apple

Important Notes

- **AI model providers** receive only the text you submit for translation and the language pair. They do not receive your email, name, or account information.
- We may share anonymized, aggregated data for analytics purposes.
- We may disclose your information if required by law, legal process, or government request, or to protect the rights, property, or safety of Ladaworks LLC, our users, or others.

5. Data Storage and Retention

- Your data is stored on servers managed by Supabase, located in the United States.
- We retain your personal information for as long as your account is active or as needed to provide the Service.
- Translation history is retained until you request its deletion or delete your account.
- Transaction records may be retained for up to 7 years to comply with tax and accounting obligations.
- If you delete your account, we will delete or anonymize your personal data within 30 days, except where retention is required by law.

6. Data Security

We implement industry-standard technical and organizational measures to protect your personal data, including:

- **Encryption in transit** — all data transmitted between your device and our servers uses TLS/SSL encryption.
- **Encryption at rest** — sensitive data stored in our database is encrypted.
- **Row-Level Security (RLS)** — database policies ensure users can only access their own data.
- **Authentication** — secure token-based authentication via Supabase Auth.
- **Access controls** — only authorized service accounts can access production data.

Despite these measures, no method of transmission over the Internet or electronic storage is 100% secure. We cannot guarantee absolute security of your data.

7. Your Rights

Depending on your jurisdiction, you may have the following rights regarding your personal data:

- **Right to Access** — request a copy of the personal data we hold about you.
- **Right to Rectification** — request correction of inaccurate or incomplete data.
- **Right to Deletion** — request deletion of your personal data (“right to be forgotten”).

- **Right to Data Portability** — request your data in a structured, machine-readable format.
- **Right to Object** — object to certain processing of your data.
- **Right to Withdraw Consent** — where processing is based on consent, withdraw it at any time.

To exercise any of these rights, please contact us at info@montrelia.ai. We will respond within 30 days.

You may also delete your account directly from the Settings screen within the application, which will initiate deletion of your personal data.

8. For California Residents (CCPA)

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA):

- **Right to Know** — you can request details about the categories and specific pieces of personal information we have collected about you.
- **Right to Delete** — you can request that we delete your personal information.
- **Right to Opt-Out of Sale** — **we do not sell your personal information.** We do not share your data with third parties for monetary consideration.
- **Right to Non-Discrimination** — we will not discriminate against you for exercising your CCPA rights.

To exercise your CCPA rights, contact us at info@montrelia.ai or submit a request through the application.

Categories of Personal Information Collected

Category (per CCPA)	Examples
Identifiers	Name, email address, unique user ID, IP address
Commercial information	Purchase history, subscription status, credit balance
Internet or electronic network activity	App usage data, features accessed, error logs
Inferences	Language preferences, AI model preferences

We do not collect sensitive personal information as defined under CCPA.

9. Children’s Privacy

The Service is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If we learn that we have collected personal data from a child under 13, we will take steps to delete that information promptly.

If you are between 13 and 18 years of age, you must have the consent of a parent or legal guardian to use the Service.

If you believe a child under 13 has provided us with personal information, please contact us at info@montrelia.ai.

10. International Data Transfers

Your information may be transferred to and processed in the United States, where our servers and service providers are located. By using the Service, you consent to the transfer of your data to the United States.

For users in the European Economic Area (EEA), United Kingdom, or Switzerland: where required, we rely on Standard Contractual Clauses (SCCs) or other approved mechanisms to ensure an adequate level of data protection for international transfers.

11. Third-Party Links

The Service may contain links to third-party websites or services. We are not responsible for the privacy practices of those third parties. We encourage you to review their privacy policies before providing any personal information.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we make material changes, we will notify you by updating the “Last Updated” date at the top of this policy and, where appropriate, by providing notice within the application.

Your continued use of the Service after the effective date of any revised Privacy Policy constitutes your acceptance of the updated terms.

13. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or your personal data, please contact us:

Ladaworks LLC

16192 Coastal Hwy, Lewes, DE 19958, United States

Email: **info@montrelia.ai**

Website: **<https://www.montrelia.ai>**